

# ***Techno Drill Design Ltd.***

Your ref:  
Our ref: SD 173

[www.technodrill.com](http://www.technodrill.com)

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Mrs M.Murrell  
Innotec  
Old Sarum  
Salisbury Wilts.

28 January 2003

Dear Melanie,

*I would just like to thank your sales team for showing me the Innotec products. The best thing about them is that they save us time. We have seen a reduction in labor costs on jobs where Innotec products have been used. I am please to say that my original skepticism was unfounded, they are as good as you say.*

*To quote one of my colleges: "Some of the most outstanding products I have ever seen. You've got to see them to believe them."*

*We welcome any new products that you may have to offer us in the future.*

Yours sincerely



**Simon Duck**  
**Director**  
**Techno Drill Design Ltd**