

Techno Drill Design Ltd.

Your ref:
Our ref: SD 173

www.technodrill.com

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Mrs M.Murrell
Innotec
Old Sarum
Salisbury Wilts.

28 January 2003

Dear Melanie,

I would just like to thank your sales team for showing me the Innotec products. The best thing about them is that they save us time. We have seen a reduction in labor costs on jobs where Innotec products have been used. I am please to say that my original skepticism was unfounded, they are as good as you say.

To quote one of my colleges: "Some of the most outstanding products I have ever seen. You've got to see them to believe them."

We welcome any new products that you may have to offer us in the future.

Yours sincerely



Simon Duck
Director
Techno Drill Design Ltd